

# Campus Safety and Security Task Force

## MINUTES

Wednesday, February 12, 2020, 1:30 p.m.

**WELCOME AND INTRODUCTIONS:** Chancellor Glen D. Johnson welcomed members and guests Kendra Brown, Southwestern Oklahoma State University; Joshua Busby, Langston University; Nancy Hughes, University of Science and Arts of Oklahoma; Mark Pierce, Francis Tuttle Technology Center; Steve Turner, Northeastern State University; John DeBoard, Cameron University; Roger Webb, Task Force Consultant; Durward Cook, Southeastern Oklahoma State University; Chris Tipton and Dan Piazza, Oklahoma City Community College; Bill Knowles, Seminole State College; Chad Brown, Carl Albert State College; Joedon Hughes, Rose State College; Melanie Stinnett, Metro Technology Centers; Curtis Driscoll and Mike Mahoney, Oklahoma Office of Homeland Security; Larry Rice, Rogers State University; Julie Corley and Janet Morrow, Office of Management and Enterprise Services; Shelby Rowe and Sheamekah Williams, Oklahoma Department of Mental Health and Substance Abuse Services; and Angela Caddell, Sarah Kimball, Angel Icenhour and Sharon Bourbeau, Oklahoma State Regents for Higher Education.

**APPROVAL OF NOVEMBER 6 MEETING MINUTES:** Chancellor Johnson asked task force members to review the minutes of the Nov. 6, 2019 meeting. The minutes were approved by a voice vote.

**SUICIDE PREVENTION ONLINE COURSE MODULES PARTNERSHIP UPDATE:** Johnson asked Shelby Rowe, Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS), to give an update on the state system Suicide Prevention Online Course Modules partnership.

Rowe explained that suicide is the second leading cause of death for ages 10-34. She said that surveys recently showed 77% of students had experienced psychological distress or were in crisis, but did not seek help, and that 87% of faculty claimed they noticed students were struggling, but did not feel prepared to assist them. Rowe said ODMHSAS was focused on ensuring help and training were available to both campus staff and student peers.

She reminded members that two online training courses are being offered to higher education campuses and technology centers through the partnership: at-risk training for faculty and staff and at-risk training for students. Rowe said ODMHSAS had purchased 65,000 licenses for either training module for the first year, and that promotional materials for campus use were provided by Kognito, the online course platform. Each participating public and private institution and technology center identified a campus liaison to serve as the gatekeeper for access to the training materials. Campus liaisons were trained and the program launched in December 2019. She noted that ODMHSAS was considering adding new training simulations for veterans on campus.

Rowe said that to date, 334 faculty members and 316 students had been trained through the partnership. As examples of campus implementation, she shared that Connors State College had introduced the training to faculty and next, would offer the training to students living on campus, and that Western Oklahoma State College planned to require the training for all faculty and students.

Rowe told members the goal was to have 5,000 individuals trained this semester. She said that ODMHSAS was committed to provide the training for another full calendar year, and hoped there would be federal funding to support the project thereafter. Angela Caddell said that there had been excellent response from our state institutions, and reminded members that the training was also available at no cost to private institutions and technology centers.

**MOBILE CRISIS RESPONSE SERVICES:** Johnson asked Sheamekah Williams, ODMHSAS, to provide a report on Mobile Crisis Response Services. Williams told members the Statewide Mobile Response and Stabilization System was launched one year ago to meet the needs of families and young people up to age

25 in crisis. She said that inpatient care for children was one of the few situations in which kids were separated from their parents while receiving crisis care, and that often, the separation was traumatic. She told members the rapid mobile response system was designed to provide community-based intervention for kids. She said that at any point in time, anywhere in the state of Oklahoma, providers and a call center would be available to respond to young people in crisis – ranging from suicidal behavior to psychiatric episodes to helping parents who did not have the resources to stabilize a young person in crisis. She indicated that a 24-hour crisis hotline offered triage in several areas, ranging from a life-threatening event with fire, police or medical involvement to providing referrals and resources. The hotline was designed to provide a “warm handoff” to county-based mobile care providers contracted with ODMHSAS, who could respond within one hour or less or provide a face-to-face intervention within 24 hours. Williams said the call center had taken approximately 7,000 calls from around the state to date and that many of the calls were from individuals considering suicide. She added that stabilization services were offered for up to eight weeks.

Caddell indicated there were likely mobile care providers serving areas that overlap with public college and university service areas, and asked if ODMHSAS would be interested in engaging the campuses as partners, as appropriate. Williams agreed. Caddell added that most campuses had behavioral intervention teams that could connect with the ODMHSAS statewide effort.

**BUSINESS INTERRUPTION: CYBER COVERAGE:** Johnson asked Janet Morrow, Oklahoma Management and Enterprise Services, to talk to members about cyber errors and omissions coverage. In evaluating coverage needs, Morrow encouraged institutions to consider some key questions: Do you collect and/or store confidential information? Do you use technology in your operations? She noted that higher education institutions must consider how they use Personally Identifiable Information and the associated risks of maintaining not only students’ information, but often parents’ information, as well.

Morrow told members there were several types of cyber coverage. First-party coverage would be coverage for the institutions, and would include coverage for network interruption and some business income loss. It would also provide cyber extortion coverage and cover event management claims. She said that coverage services would help clients work through all aspects of cyber loss, including fines and penalties, forensics, notification and credit monitoring, establishment of call centers, public relations services and data asset protection. Third-party coverage would address social engineering, such as loss from phishing emails, as well as ransomware expenses. She said cyber consulting services were also available through the broker.

Morrow informed members that 66% of higher education organizations were now purchasing their own stand-alone cyber policies. She said that number was up from 34% in 2018, and added that the cost to purchase the insurance for educational institutions was very reasonable unless the institution had a history of large claims. She noted that institutional quotes were free, and institutions were under no obligation to purchase coverage.

Johnson asked her to provide her email address so members could contact her if they would like to start an assessment. Caddell said that she would share the slide deck and Morrow’s email address with members.

**LEGISLATIVE UPDATE:** Johnson asked LeeAnna McNally to give a legislative update. She reviewed the status of weapons bills, and said that Sen. Greg Treat and Rep. Jon Echols had both stated that they would not hear gun bills pertaining to higher education campuses. McNally urged members to thank Treat and Echols for their ongoing support.

**CAMPUS EMERGENCY MANAGER CONSORTIUM UPDATE:** Johnson asked Sarah Kimball to give an update on the Campus Emergency Manager Consortium. Kimball said that they had formed a steering committee of eight members to guide the consortium forward, and that the committee was reviewing the group's current meeting frequency and structure, as well as developing the agenda for upcoming meetings.

**WORKGROUP REPORTS:** Johnson asked for workgroup reports.

**Campus Best Practices** (Steve Turner, Chair): Turner said that the committee had met and members were asked to review the existing campus resource repository for relevance and inclusivity, and that the content had been updated. He invited others to review the resource compendium and offer feedback.

**Issue Monitoring, Advocacy and Research** (Larry Rice, Chair): Rice reiterated that 27 bills regarding firearms had been filed, and that most of them could affect the higher education community in some way. Johnson said that members needed to let their legislators know that the current law was working with regard to guns on campus. He said that several campuses had adopted guidelines for carrying guns on campus that explained, in detail, how requests were evaluated and clarified that holding a permit to carry was not sufficient reason to bring a gun onto a campus.

**Training and Plan Development** (Jeff Harp, Chair): Caddell provided the committee report in Harp's absence. She said that the primary focus of the committee was planning for the 2020 Campus Safety & Security Summit. She added that the training resources page on the repository site was also being reviewed and updated.

**TASK FORCE RESOLUTION: WEAPONS ON CAMPUS:** Caddell called members' attention to the updated resolution against weapons on campus. She told members that Dr. Marcie Mack, state director for CareerTech, had signed past joint resolutions in partnership with higher education, showing a united position. Johnson asked the CareerTech representatives who were present to speak to Mack about the resolution. He said that if members agreed, the resolution could be approved as is, pending signatures.

Turner moved that the task force adopt the resolution, and several members seconded the motion. The motion passed.

**2020 STATEWIDE SUMMIT UPDATE:** Caddell reminded members the 2020 summit would be held Thursday, Oct. 29 at the Reed Center in Midwest City. She credited the work of the task force for the success of the past three summits. She noted that Scott Lewis, a nationally recognized authority on behavioral intervention teams, was willing to serve as keynote speaker at half his normal rate. Caddell said that she would reach out to Summit partners who had helped with the cost of bringing in keynote and plenary speakers for past Summits.

Caddell asked members to continue identifying relevant topics for the upcoming summit. She said members had agreed it was a good idea to accept topic proposals again for 2020, and told members that the content structure also needed to be reconsidered. She said that in 2018, four sessions were repeated, and that several attendees who responded to the post-summit survey asked that even more sessions be repeated at future events. Caddell suggested repeating nearly every session, to the extent possible. Members agreed.

**NIMS 2019-20 UPDATE:** Caddell told members that once again, there was 100% state system NIMS compliance. She asked Curtis Driscoll to introduce Mike Mahoney, the new NIMS coordinator for the Oklahoma Office of Homeland Security (OKOHS). Mahoney encouraged members to reach out to him with any questions or if he could assist them in any way.

Caddell also said she had been notified that the federal Department of Homeland Security had added new school safety resources. She said that she would review the material for any new information or tools pertinent for higher education campuses.

Melanie Stinnett asked if higher education's NIMS compliance record included the technology centers. Caddell said that she worked with OKOHS to track only the public colleges and universities, but that it was her understanding technology centers were also engaged in NIMS.

**INSIGHTS AND UPDATES:** Johnson asked Webb to present his thoughts and insights. Webb stated that it had been a good year with regard to campus shooters, active shooters and deaths on campuses. He said the winter had been good so far, but noted that a co-ed at the University of Washington slipped in December, hit her head and died. Following the tragedy, the university faced a lawsuit claiming negligence due to sidewalks and walkways that were not properly cleaned. He encouraged campuses to ensure reasonable steps are continually taken to address physical safety in icy conditions.

He said another concern was pandemic threats, such as a potential coronavirus outbreak on a campus, given the prevalence of student travel abroad. He said campuses need to consider questions such as: How do you limit or stop access to campus? How do you effectively isolate students and staff? He also noted that given 2020 is an election year, escalating student activism could be a focus issue.

**OPEN DISCUSSION:** Johnson asked if members had any additional agenda items to be considered. There were no additional items.

**WRAP UP AND COMMENTS:** Johnson thanked members for their attendance and said the next task force meeting was scheduled for Wednesday, April 1 at 1:30 p.m. in the conference room.

**ADJOURNMENT:** The meeting adjourned at 3:30 p.m.