## Oklahoma's Promise

Nuts & Bolts for the Financial Aid Office

July 2025

Oklahoma State Regents for Higher Education



## **OK Promise Scholarship Limits**

Program eligibility expires when one of the following occurs – whichever comes first:

- □ 5 years
- Bachelor's degree
- 129 credit hours paid by OK Promise
- Not available until the first fall term after HS graduation



## 129 Credit Hour Review

- Applies to students with HS GY <u>2018 and</u> thereafter
- Total award payments may not exceed 129 credit hours
- Based on hours PAID with OKPromise funds (no concurrent, AP credits, hours transferred in from out of state or remedial)
- Allowances for degree programs that require >
   129 credit hours



## Allowances for degree programs that require > 129 credit hours

- 1st Professional degrees are limited to 150 credit hours (i.e. pharmacy)
- Other degree programs (not 1<sup>st</sup> prof) that are more than the 129 (i.e. architecture) have a limit of the minimum # of hrs required for that program
- For major/minor or dual majors use the primary degree

## The higher limit will need to be reported to the OKP office by the institution

Oklahoma's	Promise 12	9 CAP Ex	ception Form							
Please use this form to report the requirements for a student's degree program that is in excess of 129 credit hours for OK Promise award eligibility. <u>Submit when the student reaches 90 or more hours.</u> *Only the required credit hours for a single degree will be considered. The 129-credit-hour limit will not be extended due to the student changing degree programs, seeking an additional major or minor, pursuing more than one bachelor's degree, etc. For dual degrees use the primary major.										
Institution:										
Submitted By:										
				Required						
Last Name	First Name	SSN	Degree Program	Hours						

#### \*Email Alan for this form



- Notification is by email (end of July)
- □ Students at the 129 limit and ineligible
- □ Students who will likely meet or exceed the limit during 2024-25:
  - □ Email to students at 90+ hours



### **Reminders**

- 129 total includes hours PAID by OKPromise at any institution
- Run the Eligibility Report for the students listed on the claim right before you submit the claim.
- Late claims (from previous term/year) may create a problem. Check the eligibility report first!
- Important for 2-yr colleges and career techs to watch out for these students as well.



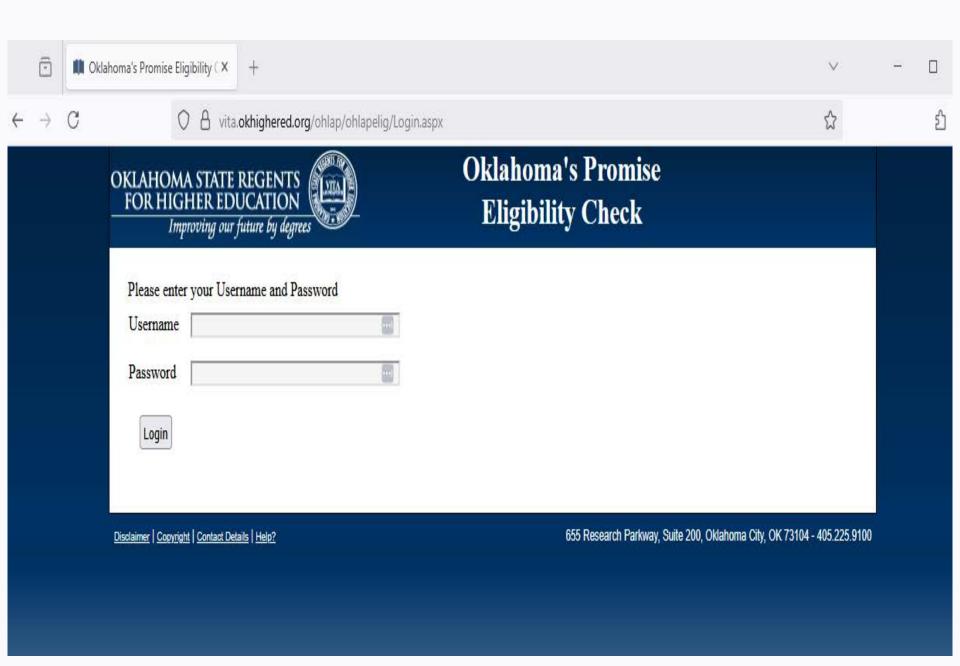
## OK Promise Eligibility Report

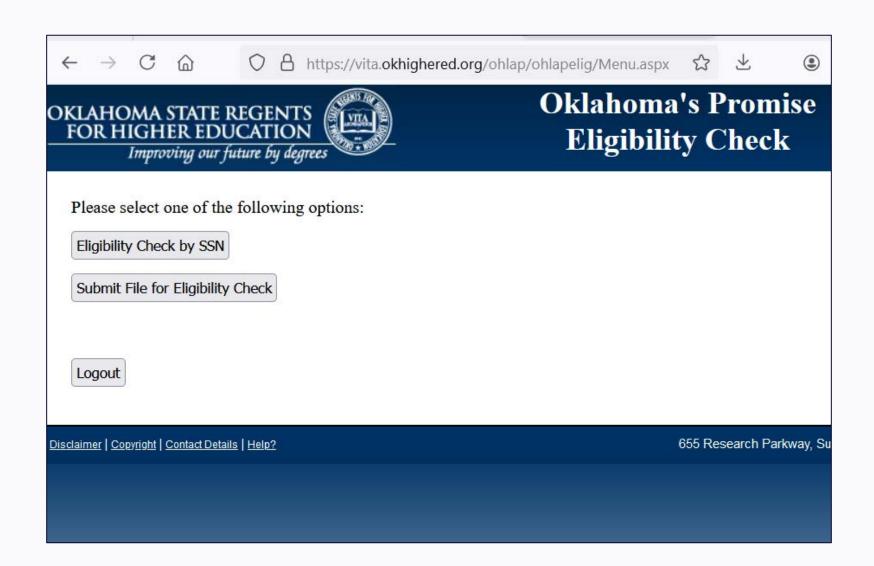
- https://www.okhighered.org/ohlap/ohlapelig/Login.aspx
- Same username and password as O-SAFE
- Multiple Report Options:
  - □ 2024-25 Eligibility for last year
  - □ 2025-26 Eligibility (frequent updating) (\*next slide)
  - □ 2025-26 Eligibility (Career Tech only) (\*next slide)
  - □ Potential Eligibility 2025 HS grads
  - □ Potential Eligibility 2026 HS grads (After Oct. 1)
- Two Processing Options: Individual student or batch file



## What eligibility report do I use?

- □ 2024-25 Eligibility for last year
- □ 2025-26 Eligibility (frequent updating)
  - All institutions/career techs students have completed college admission
  - Scholarship is transferable
- □ 2025-26 Eligibility (Career Tech only) (frequent updating)
  - Student completed the Core pathway (HS graduation rqmts)
  - Career tech only
  - Scholarship is <u>not</u> transferable to a college/university





#### Eligibility check – SSN entry

OKLAHOMA STATE REGENTS FOR HIGHER EDUCATION  Improving our future by degrees	Oklahoma's Promise Eligibility Check
Enter 1 or more SSNs (###-####)  Type of Eligibility Check 2024-25 Eligibility	
Check Eligibility  2024-25 Eligibility  2025-26 Eligibility  2025-26 Eligibility (Career Tech only)  Potentially Eligible 2025 grad	Logout
Disclaimer   Copyright   Contact Details   Help?	655 Research Parkway, Suite 200, Oklahoma C



#### Oklahoma's Promise Eligibility Check

XXXXXXXX	Eligible: No expiration date found. Abbott HS Grad - 2023 Allowed Hours - 129 Paid Hours - 0 Remaining Hours - 129
XXXXXXXXX	Eligible: Expiration Date - 12/31/2024 Dallis HS Grad - 2019 Allowed Hours - 129 Paid Hours - 84 Remaining Hours - 45
xxxxxxxx	Eligible : Expiration Date - 07/31/2024 Luevano HS Grad - 2017
Type of Eligibi	lity Check 2023-24 Eligibility V
Check Eligibility	Eligibility check complete.



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#### Oklahoma's Promise Eligibility Check

xxx-xx-xxxx	Not an OK Promise Student		
xxx-xx-xxxx	Potentially Eligible Aaron HS G	rad - 2024	
XXX-XX-XXXX	Not an OK Promise Student		
Type of Eligibi	lity Check Potentially Eligible 2024 grad		
Check Eligibility	Eligibility check complete.		
Back to Mer	u Clear Form	Logout	

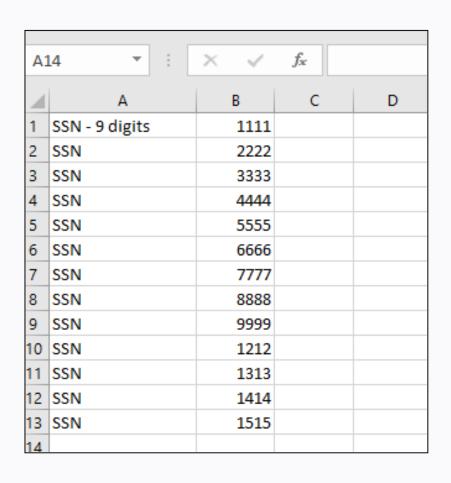
655 Research Parkway Suite



#### Oklahoma's Promise Eligibility Check

rocessing Instructions	025-26 Eligibility Start Process		~
	Start Process		
Select the Type of Eligi     Click "Start Process" to      Maximum file size may NOT	bility Check to perform Process the file.		".xls", ".xlsx" or ".txt" type)
Back to Menu		Logout	

# OK Promise File created by institution



Column A: SSN (no dashes) Column B: Student ID

Must be <u>Text</u> format and no missing leading zeros, SSNs, or blank cells

#### OKP Eligibility File returned to the institution

	Α	В	С	D	E	F	G	Н	I	J	K	L	M	N
1	106262	Not Eligible	N											
2	104747	Eligible	Ε	Date Expires:	7/31/2027	Jones	HS Grad :	2022	Allowed:	129	Paid :	39	Remaining:	90
3	105959	Not Eligible	N											
4	104646	Eligible	Ε	Date Expires:		Phillips	HS Grad :	2021	Allowed:	129	Paid :	0	Remaining:	129
5	106262	Eligible	Ε	Date Expires:	7/31/2024	Booth	HS Grad :	2019	Allowed:	129	Paid :	124	Remaining:	5
6	105656	Eligible	Ε	Date Expires:	7/31/2025	Alexander	HS Grad :	2020	Allowed:	129	Paid :	100	Remaining:	29
7	103535	Eligible	Ε	Date Expires:	7/31/2028	Flores	HS Grad :	2023	Allowed:	129	Paid :	26	Remaining:	103
8														
9														



#### Troubleshooting Eligibility Report

- Error: the # of columns does not match ...
  Answer: too many columns in your spreadsheet; check for blank SSN fields or SSNs without the leading zero
- Problem: Found a student in May; the following September, the student is not on the list...
  - □ Student's eligibility may have expired –
     Bachelor's degree, 129 hours paid, 5 year or 3 year expiration.
  - □ FAFSA income check, C code, over income.



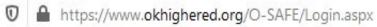
## Troubleshooting Eligibility Report

- Problem: Student is coming up as "not eligible"
  - □ Student did not complete the HS requirements.
  - □ Possible incorrect SSN or no SSN on record, causes no FAFSA match
- Question: Why does one OK Promise student have an expiration date and another does not?
  - The 1<sup>st</sup> student has a disbursement on record with OK Promise; the 2<sup>nd</sup> does not (yet).

## **CLAIM FORM**

	A В	С	D E	F G	Н	- 1	J K L	M N	0	FC R	S
1	OKLAHO	MA'S PROM	/ISE								
2	2025-26 Sc	holarship (	Claim For	m							
3											
4	Institution:			Schoo	l Code:						
5	University			U	645			Semester			
6									Fall	Year: 20	
7	Person to who	om check shou	ld be mailed	or emai	notice	given:			Spring	_	
8									Summer		
9	suesmith@state	euniv.edu							Other		
10	(please provid	de email addres	ss if applicat	ole)							
11											
12	I certify that the	Oklahoma's Pro	mise awards	for stude	nts listed	below	have been aw	arded within t	he student's	federal	
13	cost of attendar	nce limit and do	not include a	ny noncre	edit reme	edial cou	ırses. All liste	d students sele	ected for Ver	ification	
14	have completed	that process.	(Must provide	e name a	nd title l	below or	claims will n	ot be paid.)			
15											
16	Sue Smith			Financ	cial Aid	Directo	r				
17	Name			Title							
18											
19	I. Claims for s	tudents receiv	ing Oklahon	na's Pro	mise sc	holarsh	ip funds				
20											
21	_										
22	Last	First				Total		OKPromise	-		
23	Name	Name	SSN			Hours	Rate	Award	Award		
24							\$ 216.00	\$ -			
25							\$ 216.00	\$ -			
26 27							\$ 216.00	\$ -			
							\$ 216.00	\$ -			
28 29							\$ 216.00	\$ -			
							\$ 216.00	\$ -			
30							\$ 216.00	\$ -			















## Claim Form Submission

- New staff will need permissions to check eligibility and/or submit claims. For login info
  - email Alan (ahernandez@osrhe.edu)

Please do not share logins!

- Upload claims to OSAFE <u>OK Promise</u> folder
- OKP receives immediate email notice when you upload a claim.



## OK Promise Refunds

- EFT, Check, or subsequent claim
- Form of notification:
  - □ Submit a claim form via OSAFE (PREFERRED)
    and
  - □ Identify OKPromise, student name and the term in the Payment Message on the funds transfer (no SSNs please)
  - □ List on the check stub –for OK Promise with student name and term



## **EFT / Check Information**

 Claims may take 1-5 weeks. Checks will be mailed out as soon as our office receives it.

■ To set up your institution with EFT your Business Office should contact:

or call 405-521-2444.

OMES Vendor Registration team via the OMES Service Desk at servicedesk@omes.ok.gov



### Other Info

- Automating your OK Promise claim form
  - □ Pull data from your FA Management System into your claim form (keep formatting of claim form!)
- Do not submit hours OK Promise does not pay for or if student is in Verification \*per DOE changes
- Create a <u>new file</u> for each claim
- Email & PII no SSNs; send month/day only of birth
- Notify OKP of Bachelor's degree grads upload SSN & name to OSAFE

## **Contact Information**

Alan Hernandez <u>ahernandez@osrhe.edu</u> 405-225-9147

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okpromise@osrhe.edu

